GROUPONE

CASE STUDY

Peach Tree Health Strengthens Care Delivery With Resilient Tech Systems

Reliable IT support helped this community health provider focus on quality care and stable operations.

Client: Peach Tree health

Industry: Healthcare

Location: Northern California, with clinics across Sacramento, Sutter, and Yuba counties

Services: Comprehensive primary medical care, dental, behavioral health, vision, pharmacy, and community support programs for underserved populations

GroupOne's Approach

GroupOne IT designed a structured implementation process focused on resilience and minimal disruption.

Key Actions:

- Delivered thorough planning and coordination for the technology road map rollout.
- Prepared for back-end issues ahead of onboarding to avoid avoidable downtime.
- Advised on budgeting to support smarter decisions tied to IT investments.

Executive Summary

Peach Tree Health needed IT support that could manage a complex tech rollout and stabilize network reliability. GroupOne IT delivered a resilient network, smooth onboarding, and strategic budgeting guidance that reduced operational strain and improved service continuity.

Challenges

- Peach Tree Health planned to implement a long-term technology road map but lacked internal resources to execute it smoothly.
- Onboarding to new systems risked disruption for clinical and administrative staff.
- The organization needed a stable and resilient network to support daily operations and patient care.

Solutions

- Deployment of a resilient network foundation that supported clinical systems and administrative tools.
- Hands-on onboarding support that reduced stress for the internal team.
- Continuous communication and proactive issue management to keep workflows stable.

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“GroupOne IT has been an outstanding partner. They implemented our technology road map and coordinated everything to ensure we have a resilient and stable network. GroupOne exceeded our expectations during the onboarding process, which we knew would be challenging. They were well-prepared to address our concerns and back-end issues during the transition process. Their commitment to providing excellent service reduced stress for me and my whole team. They helped me make smarter budgeting decisions, resulting in lower overhead costs and less headaches. We value our relationship with GroupOne and look forward to a long and fruitful partnership with them.”

Spencer Johnson,
Director of Facilities & IT in Peach Tree Health

Results:

- Peach Tree Health achieved a more stable and resilient network that supports patient care and internal operations.
- The smooth onboarding process reduced operational stress and freed staff to focus on core health services.
- Strategic budget advice from GroupOne IT lowered overhead costs while strengthening tech infrastructure.

Need IT support that builds st
and makes tech easier to man

GroupOne IT partners with healthcare organizatio
infrastructure and clear guidance.

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